

## General Terms of Sale of Hospitality Subscriptions for PSG home matches

### 1. Purpose

The purpose of these General Terms of Sale of Hospitality subscriptions (hereafter the "HOSPITALITY SUBSCRIPTION GTS") is to define the conditions under which any person over 18 years of age or any body corporate represented by one of its authorised executives (hereafter the "CLIENT") agrees to take out a subscription contract from SASP Paris Saint-Germain Football ("PSG"), comprising (i) access rights to watch the home matches played by the premium male team of PSG ("the Team") as well as (ii) hospitality services, included in one of the formulae proposed by PSG, in the course of one or more season(s) (or the period between 1<sup>st</sup> June of year N to 31 May of year N+1), hereafter the "HOSPITALITY SUBSCRIPTION".

The firm and final purchase of the HOSPITALITY SUBSCRIPTION by the CLIENT implies acceptance without reservations of the Hospitality purchase order and/or the HOSPITALITY SUBSCRIPTION GTS, which take precedence over the purchase order and general terms of purchase of the CLIENT. The HOSPITALITY SUBSCRIPTION GTS applies to the CLIENT and to any person benefitting from a HOSPITALITY subscription (the CLIENT and/or any person benefitting from a HOSPITALITY subscription designated by the CLIENT is below designated the "BENEFICIARY").

PSG reserves the right to amend these HOSPITALITY SUBSCRIPTION GTS at any time. The applicable HOSPITALITY SUBSCRIPTION GTS are those accepted by the CLIENT on the date of purchase of the HOSPITALITY SUBSCRIPTION.

In the case of contradiction, the specific wording on the Hospitality purchase order prevails over the HOSPITALITY SUBSCRIPTION GTS for the stipulations concerned.

The HOSPITALITY SUBSCRIPTION GTS are available in French and English. In case of contradiction between the French and English versions, the French version shall prevail.

### 2. General provisions relative to the HOSPITALITY SUBSCRIPTION

No HOSPITALITY SUBSCRIPTION may be issued to any person who is subject to an administrative or legal measure banning them from stadiums, for having perpetrated the acts stipulated in article 16 below.

The HOSPITALITY SUBSCRIPTION provides access to the matches of the Team included in the HOSPITALITY SUBSCRIPTION formula effectively purchased, which are played at the Stadium starting from the date of the subscription.

In the sense of these terms, and as an essential condition, the Stadium is understood to be the Stadium in which the Team will play its home matches during a Season, it being specified that this will be mainly the Parc des Princes or the Stade de France due to the major renovation works to be possibly initiated at the Parc des Princes, or any other Stadium that may replace it within which the Team will occasionally play home matches included in the HOSPITALITY SUBSCRIPTION.

PSG alone decides on the stands and parts of stands in the Stadium where the places can be subject to a HOSPITALITY SUBSCRIPTION, the number and formula of HOSPITALITY SUBSCRIPTION available in each stand and part of stand, as well as the lounges and/or areas inside or outside the Stadium in which the hospitality services will be provided.

The stand, lounge and hospitality area indicated on the purchase order and shown on PSG's promotional materials are those of the Parc des Princes Stadium. However, the CLIENT is informed that the Team may have to play matches in any other Stadium, PSG will then have the option of releasing itself from its obligations under the following conditions: the CLIENT will be assigned by PSG, as far as possible and taking account of the provision of the premises and the constraints imposed on PSG, a place and a lounge or hospitality area in this Stadium of comparable quality, which the CLIENT acknowledges and accepts in advance.

### 3. HOSPITALITY SUBSCRIPTION Offers

PSG may propose one or more formula of HOSPITALITY SUBSCRIPTION. The conditions specific to each will be stipulated in the purchase order. Any CLIENT who meets the conditions announced in these terms may subscribe to these Offers, within the limits of availability. It is hereby specified that the name of the HOSPITALITY SUBSCRIPTION formulae as well as of the reception areas where the hospitality services will be provided are subject to modification, which the CLIENT acknowledges and accepts without reservations.

#### 3.1 Matches included in the HOSPITALITY SUBSCRIPTION

The Team's home matches included in the HOSPITALITY SUBSCRIPTION purchased by the CLIENT are indicated in the Hospitality purchase order, to the exclusion of all other matches.

These may be:

- one or more separate matches specifically designated on the Hospitality purchase order;
- within the framework of the Basic Subscription: French Championship matches in League 1 (19 matches), League Cup (except the final), France Cup (except the final) and European Cups (League of Champions and Europa League) only up to and including the eighth-finals of the Season concerned, to be played at home in the Stadium, subject to the Team qualifying.
- within the framework of the Comprehensive Subscription: French Championship matches in League 1 (19 matches), League Cup (except the final), France Cup (except the final), League of Champions (except the final), and Europa League (except the final) of the Season concerned, to be played at home in the Stadium, subject to the Team qualifying. It is hereby stipulated that should the Team qualify beyond the eighth-finals of the League of Champions or the Europa League, an additional Price will be payable by the CLIENT in the conditions stipulated below and will be invoiced and debited separately for each round the Team qualifies for (quarter and semi finals). If the Team does not qualify for one or more of these rounds, no additional payment will be due by the CLIENT. It is hereby stipulated that the denomination of the competitions mentioned herein is purely indicative and subject to modification by the organiser of said competitions.

### 3.2 Hospitality services

The Hospitality services included in the various formulae of HOSPITALITY SUBSCRIPTION are indicated in the Hospitality purchase order, to the exclusion of any other service.

### 3.3 Alternative services

Certain HOSPITALITY SUBSCRIPTIONS allow alternatively for access to two or more reception areas (and the benefits of the services pertaining to each of them). In this case, it is up to PSG alone; which is acknowledged and accepted by the CLIENT, to indicate to the latter the area made available for each of the matches included in the HOSPITALITY SUBSCRIPTION. PSG will inform the CLIENT, by sending or making available the Tickets in compliance with the provisions of 10. below, of the area chosen to which the CLIENT will have access. It is hereby specified as required that the alternative allowed for is exercised for each match considered and is not binding on PSG for the following match.

### 4. Duration of the HOSPITALITY SUBSCRIPTION

The HOSPITALITY SUBSCRIPTIONS purchased outside of the Full subscription and the Comprehensive Champions League subscription are valid only for the matches designated on the Hospitality purchase order.

The duration of the HOSPITALITY SUBSCRIPTION in the Full or Comprehensive League of Champions formula purchased by the CLIENT is indicated on the Hospitality purchase order. The HOSPITALITY SUBSCRIPTIONS purchased in the Full or Comprehensive League of Champions formula are for a period of between one (1) Season and six (6) Seasons. The HOSPITALITY SUBSCRIPTION in the Full or Comprehensive League of Champions formula takes effect starting from the date stipulated on the purchase order and ends on the 31 May of the Season concerned.

### 5. Procedure for purchasing the HOSPITALITY SUBSCRIPTION

To purchase the HOSPITALITY SUBSCRIPTION, the CLIENT fills in the form available directly online on the PSG's ticketing website or fills in and signs a Hospitality purchase order and returns it with these HOSPITALITY SUBSCRIPTION GTS initialled on each page to PSG by post at the address indicated on the purchase order or by email in electronic form, which will stand then alone as evidence, with respect to the CLIENT's commercial contact and provides the supporting documents that are requested (kbis, RIB, ...).

The Hospitality purchase order is available on the PSG ticketing website, on request from the commercial contact of the CLIENT or from the email address: leparc@psg.fr

These HOSPITALITY SUBSCRIPTION GTS are appended to the Hospitality purchase order.

The subscription is validated by the receipt of the Hospitality purchase order duly filled in and signed and these HOSPITALITY SUBSCRIPTION GTS initialled on each page within the time frames indicated on said purchase order (5 working days following the date PSG sent the purchase order, as attested by the postmark). The CLIENT represents and warrants to PSG that the signatory of the Hospitality purchase order has all powers to commit the CLIENT to these terms.

The PSG will be entitled to consider null and void any purchase order returned in a non-compliant way (missing, erroneous, unverifiable information or containing handwritten) or within the validity deadline written on it. Furthermore, PSG may at its discretion consider the order null and void in the event of non-payment by the CLIENT of all or part of the amounts to be settled on subscription or in the event of failure to produce all or part of the guarantees to be supplied by the CLIENT on subscription.

The subscription to a HOSPITALITY SUBSCRIPTION is also possible in the networks of resellers who would be designated by the PSG if applicable.

### 6. Price/payment of the HOSPITALITY SUBSCRIPTION

The price of the HOSPITALITY SUBSCRIPTION is flat-rate and indicated on the Hospitality purchase order (hereafter the "price"); PSG is free to change its pricing policy and terms at any time, so the HOSPITALITY SUBSCRIPTIONS will be invoiced on the basis of the rates in force at the time the order is placed. In the case of the Comprehensive League of Champions subscription, a Price complement will be payable by the CLIENT if the Team qualifies beyond the eighth-finals round of the competition in the League of Champions or Europa League. This additional amount will be invoiced and debited separately for each round of the competition (quarter and semi finals).

The price will be subject to VAT, or any other tax applicable at the rate in force, it being stipulated that different rates can be applied depending on the nature of the services provided.

Unless otherwise expressly mentioned on the PSG purchase order, the price is payable in full on subscription. The billing is drawn up in the name of the CLIENT.

### 7. Payment

#### 7-1 Payment methods

The price is payable exclusively in euros. The payment methods accepted are: cheque, cash (within the limits and conditions fixed by the laws and regulations applicable), Carte Bleue, Visa, Mastercard, E-Carte Bleue, Paypal, American Express, Jcb, Cup, Diners, Giroipay, Discover, Alipay, Wetchat and debit as well as cheque and bank transfers for corporate clients only. Furthermore, it is stipulated that in the case of payment by debit, the CLIENT must sign a debit authorisation form and send it to PSG. Debits are paid either in one instalment when purchasing the HOSPITALITY SUBSCRIPTION, or in several equal monthly instalments throughout the duration of the HOSPITALITY SUBSCRIPTION. For payments by bank debit, the CLIENT undertakes to make sure there are sufficient funds in their bank account to cover each instalment and to maintain the debit authorisation until the last instalment has been paid.

## 7.2 Fight against fraud

The PSG ticketing website uses a secure payment system incorporating the SSL security standard. Confidential bank data is encrypted and sent to a banking server in charge of the treatment and control.

To prevent the risks of theft of banking data and to boost the security of the transactions performed on the PSG ticketing website, PSG (or their payment agent), without this being an obligation, may carry out checks to ensure the identity of the user of the payment method used. In the event of default or refusal to meet the requests of PSG (or their payment agent) or to present the requested documentary proof, PSG reserves the right to not approve the purchase of a HOSPITALITY SUBSCRIPTION.

PSG also reserves the right to cancel the purchase of a subscription which presents a risk of fraud, in particular the fraudulent use of a bank card or a risk of harming the security of the sports event.

Pursuant to the regulations on the protection of personal data the CLIENT has, at all times, the right to view, correct and oppose any personal data by submitting a request in writing, along with proof of identity, for the attention of PSG's Payment Agent: ADYEN SARL – 59, rue des Petits champs – 75001 PARIS.

## 7.3 Recording of bank details

PSG offers the CLIENT the possibility of saving their bank details to pay for future purchases more easily and faster.

To do so, the CLIENT must check the corresponding box on the payment by bank card page. Once the payment has been confirmed, the data relative to the billing and the bank card used are saved. The bank details of the CLIENT are not stored by PSG but by their Payment Agent on secure servers.

The CLIENT then has the possibility at all times of deleting the data relative to the bank card saved and/or of adding another bank card by clicking on the link provided for the purpose.

## 8. Absence of right of withdrawal

Concerning distance sales, as the sale of a HOSPITALITY SUBSCRIPTION constitutes the provision of leisure services to be supplied according to a pre-determined frequency, pursuant to the provisions of article L.221-28 12° of the Code of consumption, the provisions of article L.221-18 of the same code relative to the right of withdrawal of consumers do not apply to the distance purchase of a HOSPITALITY SUBSCRIPTION.

## 9. Medium of the HOSPITALITY SUBSCRIPTION

The HOSPITALITY SUBSCRIPTION is evidenced by a series of Tickets for matches and/or of means of access to the Hospitality services corresponding to the HOSPITALITY SUBSCRIPTION formula purchased and bearing an indication of the specific, single match each one gives access to (hereafter the "Tickets").

The Tickets are sent in electronic format to the CLIENT as "e-Tickets" or m-Tickets (the "electronic Tickets").

The Tickets bought are strictly personal and comprise the name of the CLIENT and a place number in the Stadium that must be respected (Subject to the provisions of article 14.b below).

## 10. Delivery of the HOSPITALITY SUBSCRIPTION and the CLIENT's responsibility

The Tickets in electronic format (e-Tickets and m-Tickets) are available in the personal account of the CLIENT 21 (twenty-one) days before the date of the match, subject to the calendar published by the LFP, FFF and/or UEFA, after full collection of the corresponding sums.

PSG is not responsible for delivering the Tickets and/or means of access to any BENEFICIARY other than the CLIENT.

Consequently, the CLIENT is responsible for delivering match Tickets free of charge to any other BENEFICIARY, it being stipulated that the latter may not be a person subject to a Stadium ban, suspension or termination stipulated in article 16 below.

The CLIENT undertakes to know the identity of all the BENEFICIARIES they designate and to convey them to PSG on first request.

The CLIENT will be responsible for the actions of another BENEFICIARY and in particular any damage or deterioration to the lounges and areas outside and inside the Stadium where the hospitality services take place. Consequently, the CLIENT is subject to the provisions of article 16 below including for acts committed by another BENEFICIARY.

The CLIENT is responsible for the compliance of the BENEFICIARY with these HOSPITALITY SUBSCRIPTIONS GTS and the interior regulations of the Stadium displayed inside the Stadium enclosure and also accessible on the ticketing website of PSG. As an express and essential condition hereof, passing the access control equals acceptance by the BENEFICIARY of the HOSPITALITY SUBSCRIPTIONS GTS and the interior regulations of the Stadium, including its appendix: Health Regulations.

## 11. Conditions specific to the use of electronic Tickets:

### a - Transfer of electronic Tickets

The electronic Ticket can be transferred free of charge by the CLIENT to the BENEFICIARY (hereafter the "transfer"), subject to the provisions of this article and article 16.c, up to two (2) hours before the scheduled kick-off. The transfer is done on the dedicated account of the CLIENT via the PSG ticketing website and by the sending of the electronic Ticket along with the applicable General Terms of Sale by email by the CLIENT to the BENEFICIARY.

The CLIENT is already aware that for certain matches, the name of the BENEFICIARY of the Ticket must be indicated as soon as the subscription is purchased and may not be changed. The CLIENT is already aware that for certain matches and/or price categories, the name of the BENEFICIARY may not be changed once filled in.

### b – Printing of e-Tickets

E-Tickets must be printed in portrait layout on blank A4 white paper, without changing the size of the printout, with an inkjet or laser printer. No other medium is valid. If the print quality is poor, the e-Ticket must be printed with another printer.

PSG declines all responsibility for anomalies occurring during the printing of e-Tickets.

### c - Downloading m-Tickets

M-Tickets must be downloaded to a mobile phone or tablet via a dedicated mobile application or on the PSG website. The BENEFICIARY must make sure the battery of their mobile phone or tablet computer is charged enough to display the m-Ticket at the entrance to the Stadium.

PSG declines responsibility if the BENEFICIARY is unable to view the m-Ticket on their mobile phone or tablet computer (due to a faulty mobile, mobile not compatible, etc.) which is not due to PSG failing to fulfil their obligations.

### c - Access to the Stadium for the BENEFICIARY of the electronic Ticket

To access to the Stadium, the BENEFICIARY of the electronic Ticket must have:

- The e-Ticket printed in compliance with the above provisions or a mobile phone or a tablet computer;
- Proof of identity.

The electronic Ticket is scanned at the entrance to the Stadium and a pass with the name of the CLIENT is given to the BENEFICIARY.

Inside the Stadium, the BENEFICIARY of the electronic Ticket must keep the electronic Ticket and the pass in all circumstances. Only the first electronic Ticket presented entitles the holder to access the Stadium.

### d- Personal data

The personal data relating to the BENEFICIARY of a transfer are collected with the agreement of the CLIENT and said BENEFICIARY, which the CLIENT acknowledges having informed. They are intended for PSG departments responsible for organising and managing matches under the conditions described in Article 19, in compliance with applicable legal and regulatory obligations.

## 12. The Obligations of the CLIENT

### a – Comply with the contractual, legal and regulatory provisions

The CLIENT acknowledges having read and undertakes to respect and have all other BENEFICIARIES of the HOSPITALITY SUBSCRIPTION GTS respect the interior regulations of the Stadium, the instructions from the police and security staff (body scanning/ID control/prohibited items, hygiene measures etc.), as well as the law and regulations relative to security in sports enclosures, particularly articles L. 332-3 - L. 332-16 of the Code of Sport. Any BENEFICIARY who commits one of the infringements defined in these articles will incur, in addition to the fines and prison sentences, an additional sanction of being banned from entering or approaching a Stadium as well as the sanctions stipulated in article 16.g below.

It is furthermore recalled that pursuant to article L. 332-1 of the Code of sport: *"For the purposes of contributing to the security of sports events, the organisers of such meetings can refuse or cancel the issue of tickets to access such events or refuse access to people who have infringed or are infringing the provisions of the general terms of sale or the internal regulations relative to the security of such events"*.

### b - Commitment to tolerance and respect

In addition, by benefiting from HOSPITALITY SUBSCRIPTION, the CLIENT undertakes to:

- Ban violence, racism, xenophobia, anti-Semitism, homophobia, public expression of political or religious opinions in the Stadium;
- Adopt a respectful and "fair play" attitude towards public authorities, football institutions, referees and fair play, the opposing team and its supporters. He also undertakes to show a positive attitude towards supporters in the same and other Stadium stands in order to let them live their stadium experience under the conditions they hear and thus show great respect so as not to disturb them.

### c – Compliance with the conditions for access and use of the HOSPITALITY SUBSCRIPTION

For matches included in the HOSPITALITY SUBSCRIPTION, the BENEFICIARY will access the Stadium through the ticket offices signalled at the entrance of the stand in question, in possession of their match Ticket which will be read and recorded by the Stadium's computer access control system and/or checked by a PSG agent.

At the entrances to the Stadium, the BENEFICIARY agrees to submit to body scanning by the security staff, identity check and visual inspection of hand luggage by any police agents and/or agents of the event organiser approved by the Prefect of Police. The BENEFICIARY may be invited to show any items they are carrying. Items prohibited by the interior regulations of the Stadium will be consigned, seized or refused, it being specified that PSG may refuse any item. Any person who refuses to submit to such measures, checks, body scanning and inspections will be refused access to the Stadium or will be escorted outside the Stadium without being able to claim reimbursement of any kind.

The BENEFICIARY can only access the Stadium by showing a valid match Ticket. The BENEFICIARY must sit in their assigned place which corresponds to the references written on the Ticket, unless otherwise requested by PSG in compliance with the provisions of article 14.b below.

Exits from the Stadium are final.

Access to the lounges and areas inside and outside the Stadium is through the means of access to the hospitality services delivered or sent by PSG.

The BENEFICIARY undertakes to adopt an attitude and behaviour of fair-play and not contrary to the sports ethic, and more typically not of a nature to harm the smooth running of the match or to cause prejudice to the other customers. Furthermore, they undertake to dress in an appropriate manner for the services included in the HOSPITALITY SUBSCRIPTION. Where relevant, PSG will give the CLIENT prior notice of the dress code for each reception area, the CLIENT undertaking in advance to comply.

It is hereby stipulated that the catering service provider may offer alcoholic beverages to the BENEFICIARY inside the hospitality areas. The CLIENT is aware and undertakes to make the BENEFICIARY aware of the dangers to health and behaviour related to the consumption

of alcohol. The CLIENT acts as guarantor in respect of the BENEFICIARY for compliance with reasonable consumption limits, PSG being released of all responsibility in this respect. In the event of failure to comply with such provisions, the BENEFICIARY may be refused entry to the Stadium and/or to the lounges and areas inside and outside the Stadium or will be escorted out of the Stadium and/or said lounges and spaces, without prejudice to the sanctions stipulated in article 16.g below, without being able to claim any kind of reimbursement.

**Business ethics:** The CLIENT, as a legal entity, declares and guarantees to be aware of and undertakes to act in strict compliance with applicable laws and regulations, in France and abroad, against corruption, influence peddling and conflict of interest. The CLIENT, as a legal entity, undertakes and is committed to the respect of this commitment by its employees, shareholders, directors, managers, affiliated companies and subcontractors as well as its legal representatives.

### 13. Loss or theft of HOSPITALITY SUBSCRIPTION Tickets

In the event of the loss or theft of a match Ticket on the day of the match, the CLIENT will go to the "Information" desks signalled at the entrance to the Stadium. PSG will proceed to the documentary verification of the identity of the CLIENT and the non-use of the match Ticket before ruling on the printing of a duplicate in the electronic Ticket format.

The printing of a duplicate renders the original Ticket invalid. Where relevant, the duplicate is issued in the form of an electronic Ticket.

No duplicates of means of access to the Public Relations service will be issued for any reason whatsoever.

### 14. Limits of liability

#### a - Composition of the teams – Calendar – Times

The following are not contractual: the public or promotional documentation presented to the CLIENT, the composition of the teams, the calendars and times of the Matches which are published, and which are subject to change at any time, by the LFP, the FFF, UEFA and/or any administrative authority without engaging the responsibility of PSG.

#### b - Placing

The regulations of certain competitions, security requirements, the requirements of the organiser or operator of the, the necessities of the organisation, in particular the Stadium renovation works that may be carried out, or cases of force majeure, may lead PSG as an exception to propose that the BENEFICIARY occupies in the course of a Season a place different from the one indicated on the Ticket, but of comparable quality, without the responsibility of PSG being engaged. Within the framework of a HOSPITALITY SUBSCRIPTION lasting several Seasons, if PSG is unable to offer the CLIENT the place for which they purchased a HOSPITALITY SUBSCRIPTION for a whole Season, the CLIENT and PSG will each have the option of automatically cancelling the HOSPITALITY SUBSCRIPTION by registered letter sent to the other party with notice of one month before the start of the Season concerned, with reimbursement where relevant of the sums collected in this respect by PSG, without any other compensation.

#### c – Foreign cause

The responsibility of PSG may not under any circumstances be engaged through the occurrence of events that constitute a case of force majeure or are due to a third party. Are in particular excluded from their responsibility: storms, strikes, changes in the regulations, suspension of a pitch, postponement or cancellation of a Match, decision by a competent authority (e.g.: prefectural or ministerial decree, decision of the LFP, the FFF, UEFA, etc.). Should one of the above-mentioned events occur, PSG will decide, at their sole discretion and without any obligation, whether or not to grant the CLIENT any compensation.

#### d - Deposits - Charging terminals:

Use of the deposits and charging terminals for electronic devices is at the BENEFICIARY own risk. Therefore, the PSG declines all liability in the event of loss, theft, damage, etc. of the objects deposited and the BENEFICIARY waives any claim whatsoever against the PSG in this respect.

#### e - Incident - loss

PSG declines all responsibility regarding the losses suffered by any person due to an incident occurring during a Match they organise in the Stadium, except in the case of a serious misdemeanour proven against them.

### 15. Image RIGHTS

Any person watching a Match at the Stadium grants PSG, free of charge, for the whole world and for the legal duration of copyright protection, the right to capture, use, exploit and represent their image and their voice, on any medium already known or to be invented in relation with the event and/or any event operation related thereto and/or the promotion of the Stadium, PSG and/or their partners, such as photographs, live broadcasts on giant screens, live and recorded television broadcasts, the digital media, programmes and/or video or sound recordings, such rights being freely transferable by PSG to a third party of their choice.

### 16 Suspension/termination of the HOSPITALITY SUBSCRIPTION by PSG

**a - Arrears** - In the case of arrears, PSG reserves the right, depending on the extent of the debt, to suspend or cancel the HOSPITALITY SUBSCRIPTION. The HOSPITALITY SUBSCRIPTION suspended can only be reactivate by payment to PSG of the balance of the sums due and any late payment interest owed. Due to the technical and operational time frames generated by this operation, PSG will make its best efforts to reactivate the HOSPITALITY SUBSCRIPTION after four (4) hours following full collection of the outstanding sums. Non-payment on the due date of all or part of the amounts owed by a corporate CLIENT may lead to the application of deferred payment interest equal to three (3) times the legal rate in force, applicable to the entire amount of the unpaid due debt and running from the day following the last day of the payment deadline up to the date of full

payment as well as the payment of flat-rate compensation for collection fees of forty (40) euros.

**b – Stadium ban** - When PSG is informed, pursuant to the provisions of articles L.332-15 and L.332-16 of the Code of Sport, that a CLIENT is subject to an administrative or legal Stadium ban, PSG will proceed to cancel the HOSPITALITY SUBSCRIPTION automatically.

**c – Unlawful resale** – It is strictly prohibited to resell/offer to resell, exchange/offer to exchange in return for any consideration whatsoever the HOSPITALITY SUBSCRIPTION, an entrance badge for a match included in the HOSPITALITY SUBSCRIPTION and/or hospitality services included in the HOSPITALITY SUBSCRIPTION. In the event of failure to respect this prohibition, PSG reserves the right, depending on the seriousness of the failure, to suspend or automatically cancel the HOSPITALITY SUBSCRIPTION without prejudice to the sanctions stipulated in article 313-6-2 of the Code of criminal law.

**d – Infringements inside or around the Stadium or the hospitality areas** - Any fraud or attempted fraud observed at the Stadium, or on reading the records of passages through the ticket office, any observed infringements to the internal regulations of the Stadium, including its Annex: Health Regulations, any observed infringements to these HOSPITALITY SUBSCRIPTION GTS (in particular to the commitments of tolerances and compliance stipulated in Article 12.b) or the legislation relative to the security in sports enclosures (in particular the ban on the introduction, holding and use of pyrotechnic devices), whether committed by the CLIENT or by another BENEFICIARY, will automatically lead, if PSG sees fit, and depending on the seriousness of the failings, to the automatic application of the sanctions stipulated in the internal regulations of the Stadium including its Annex: Health Regulations (particularly expulsion from the Stadium) and the cancellation of the HOSPITALITY SUBSCRIPTION.

**e – Infringements outside the Stadium:** Any behaviour in relation with the activities of PSG and/or any sports section under the appellation PARIS SAINT-GERMAIN likely to harm others, harm the image of PSG or of any sports section under the appellation PARIS SAINT-GERMAIN, or the honour of their leaders or staff, cause bodily harm, degradation to property and/or any behaviour that is aggressive, violent, provocative, insulting, uncivil, indecent or contrary to ethics or custom committed by the BENEFICIARY will automatically lead, if PSG sees fit, and depending on the seriousness of the failings, to the automatic cancellation of the HOSPITALITY SUBSCRIPTION.

**f - Commercial activities/betting:** Promotional or commercial activities (such as advertising, awarding of prizes for contests, lotteries, travel offers, etc.) in relation with the HOSPITALITY SUBSCRIPTION, the access rights included in the HOSPITALITY SUBSCRIPTIONS and/or the hospitality services included in the HOSPITALITY SUBSCRIPTION without the prior written agreement of PSG. Consequently, and in particular, it is prohibited to use the HOSPITALITY SUBSCRIPTIONS, the access rights included in the HOSPITALITY SUBSCRIPTIONS and/or the hospitality services included in the HOSPITALITY SUBSCRIPTION in relation with of the hospitality services supplied by a BENEFICIARY or third party. It is also prohibited to conduct a promotional or commercial activity in the Stadium on the occasion of a Match without the prior written agreement of PSG, or, depending on the Match concerned, the LFP, the FFF or UEFA. It is also prohibited for a BENEFICIARY to record, send and/or exploit sounds, images, data, statistics and/or Match descriptions for purposes other than personal, without the prior written agreement of PSG, or, depending on the Match concerned, the LFP, the FFF or UEFA. Lastly, within the framework of combating the risks of fraud generated by sporting bets, the BENEFICIARY is formally prohibited from betting inside the Stadium enclosure on the Match in play without PSG's permission. Failure to respect these prohibitions will automatically lead, if PSG sees fit, to the suspension or termination of the HOSPITALITY SUBSCRIPTION.

**g – In the event of the termination of a HOSPITALITY SUBSCRIPTION by PSG**, the entirety of the amounts outstanding and owed by the CLIENT in respect of said HOSPITALITY SUBSCRIPTION is fully payable automatically, without prejudice to legal proceedings. PSG will decide at its sole discretion and without obligation on its part, whether or not it will grant a refund, the amount of which will be equal to the sums already collected and corresponding to the number of matches remaining to be played included in the terminated HOSPITALITY SUBSCRIPTION.

### 17. Video protection

The BENEFICIARY is informed that, for their security, the Stadium is equipped with a videoprotection system placed under the control of police liaison officers, the footage from which can be used in the event of legal proceedings. A right of access is allowed for in compliance with the provisions of article L253-5 of the Code of Interior security. It can be exercised by writing to the following address: SASP Paris Saint-Germain - Service security - 53, avenue Emile Zola – 92650 Boulogne-Billancourt Cedex.

### 18. Intuitu personae

The CLIENT acknowledges that PSG has granted them a HOSPITALITY SUBSCRIPTION due to their identity and declarations. Consequently, the CLIENT guarantees the accuracy of the information requested about their personal situation and undertakes to inform PSG spontaneously of any changes that may occur in the course of the HOSPITALITY SUBSCRIPTION. The CLIENT undertakes in particular to maintain a valid email address during the HOSPITALITY SUBSCRIPTION.

### 19. Protection of personal data

PSG undertakes to treat and keep all personal information conferred in this way by the CLIENT in the respect of the regulations on the protection of personal data, and to the PSG personal data protection policy accessible on its website, solely for the organisation and management of the matches included in the HOSPITALITY SUBSCRIPTION and in order to provide the CLIENT with up to date information about PSG and give the them preferential knowledge of goods and service offers related to the activity of PSG, its partners and the Stadium.

It is also recalled that, in compliance with the provisions of Article L. 332-1 of the Sports Code and for the purpose of ensuring the security of sporting events, the PSG may refuse or cancel the issue of access tickets to such events or refuse access to them to persons who have contravened or contravene the provisions of the general conditions of sale or the internal regulations relating to the security of such events. To this end, and as an organizer of sporting events, the PSG carries out automated processing of personal data relating to the above-mentioned breaches, under conditions laid down by decree of the Conseil d'Etat after a reasoned opinion has been issued and published by the Commission nationale de l'informatique et des libertés.

The CLIENT is informed that they have with regard to such information a right to consult, correct and update of data concerning him when they are inaccurate or incomplete and erasing them. The Client may request the portability of his data. The CLIENT also has the right to oppose the treatments carried out or to request the limitation thereof. The CLIENT may also transmit to the PSG instructions for the storage, erasure or communication of data in the event of death and designate the person in charge of it. To exercise this right, The CLIENT may send a message with proof of identity to the following e-mail address : [billetterie@psg.fr](mailto:billetterie@psg.fr) or by post to the following address: PSG – Subscription and Hospitality Service – 53 avenue Emil Zola - 92650 Boulogne-Billancourt Cedex. The CLIENT may also contact the Privacy Officer by writing to the following address: [dpo@psg.fr](mailto:dpo@psg.fr). A reply will be sent within one month of receipt of the request.

The PSG will do its best to answer any questions regarding the processing of personal data that it carries out. In accordance with the applicable regulations, the CLIENT may, if he wishes, file a claim with the CNIL according to the terms and conditions indicated on his website (<https://www.cnil.fr>).

It is furthermore recalled that pursuant to article L. 332-1 of the Code of sport: *“For the purposes of contributing to the security of sports events, the organisers of such meetings can refuse or cancel the issue of tickets to access such events or refuse access to people who have infringed or are infringing the provisions of the general terms of sale or the internal regulations relative to the security of such events. To this end, the organisers can establish automated processing of personal data relative to the lacks announced in the second last paragraph of this article, in the conditions fixed by decree in the Council of State after cognisance of the reasoned and published opinion of the French National Commission for Data Protection and Civil Liberties”.*

## **20. Follow Up/Customer Relations**

For any questions or complaints entirely devoted to the follow up of the purchase and use of the HOSPITALITY SUBSCRIPTION, PSG can be contacted by email at: [leparc@psg.fr](mailto:leparc@psg.fr) or by telephone on +33 (0) 1 41 41 61 00 (calls charged at normal rate)

## **21. Applicable Law - Mediation - Litigation**

These HOSPITALITY SUBSCRIPTION GTS are governed by French law.

PSG must be informed of any litigation relative to the purchasing or use of a HOSPITALITY SUBSCRIPTION by registered letter to the following address: PSG – Subscription and Hospitality service - 53 avenue Emil Zola - 92650 Boulogne-Billancourt Cedex.

In accordance with Article L. 162-1 of the consumer code, in the event of a dispute, the CLIENT may make a free use of the MEDICYS mediation service to which the PSG report with to get an amicable resolution :

Electronical way : [www.medicys.fr](http://www.medicys.fr) or by oist : MEDICYS – 73? Boulevard de Clichy 75009 Paris.

In the absence of an out of court settlement, the French courts will have sole jurisdiction.

**Paris, 10 July 2020**

**By signing the purchase order and / or by the online acceptance of these General terms of Sale, the CLIENT acknowledges having read and accepted without reservations these General Terms of Sale of the HOSPITALITY SUBSCRIPTIONS, the price of their HOSPITALITY SUBSCRIPTION and the internal regulations of the Stadium.**